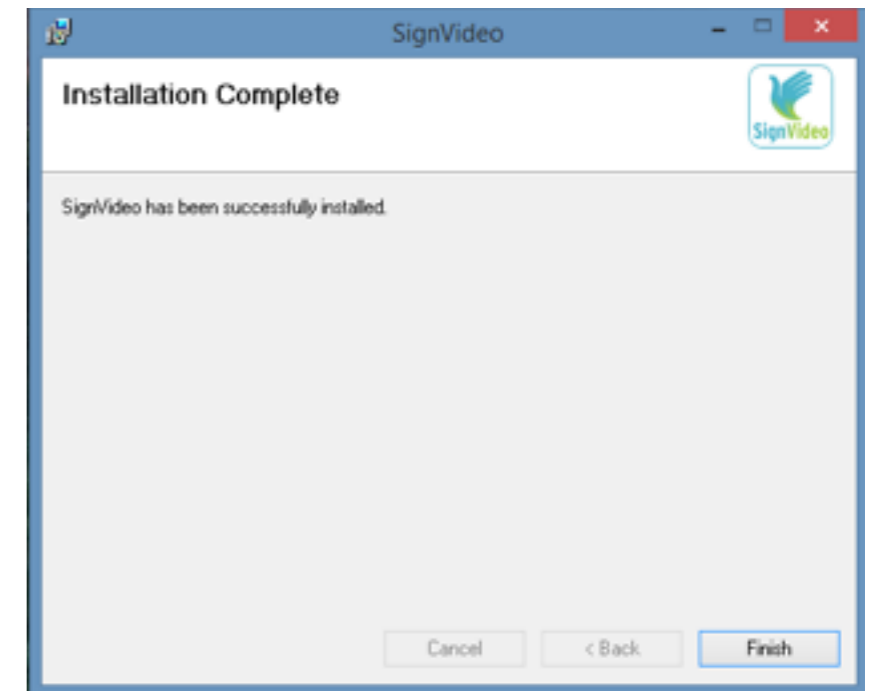
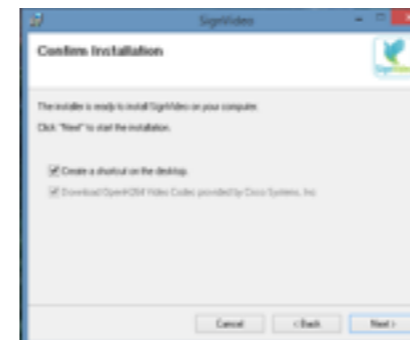
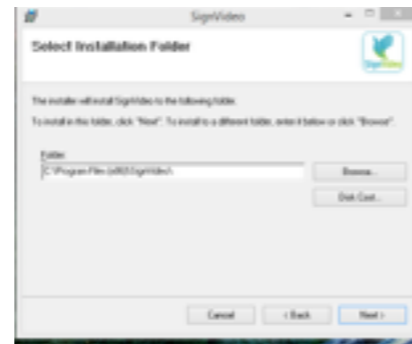
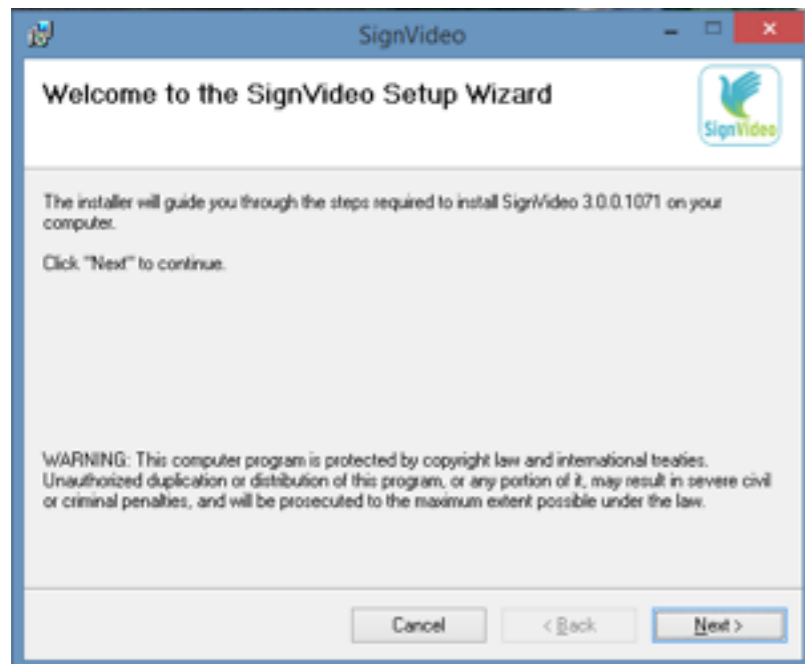




Quick Guide  
Sign Video  
Windows

# Downloading



# Log In

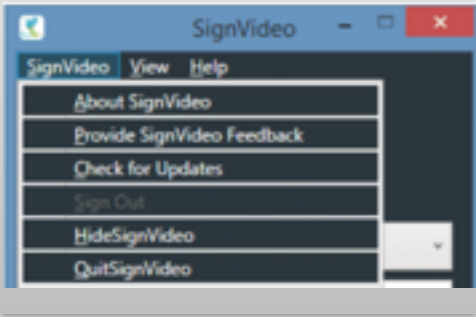
## Notes:

Go to drop list menu and look for **SignVideo> Check for updates**

This will notify the user if the current version is up to date

## Instructions

1. Enter your Username
2. Enter your Password
3. Click Login to start using!

The main login screen of the SignVideo application. It features a dark blue background with the 'SignVideo' logo at the top. Below the logo are fields for 'Provider' (a dropdown menu showing 'SignVideo'), 'Username' (containing 'beckyuk'), and 'Password' (empty). A 'Login' button is positioned below the password field. There is also an 'Auto-Login' checkbox and a 'Forgot Password' link. Several callout boxes with arrows point to these elements: 'Select Provider' points to the dropdown menu; 'Enter your Username in this field' points to the username input; 'Enter your Password in this field' points to the password input; 'Click Login to start using PUC!' points to the Login button; 'Auto-Login' points to the checkbox; and 'If you forget your password, click 'Forgot Password'' points to the link.

Select Provider

Enter your Username in this field

Enter your Password in this field

Click Login to start using PUC!

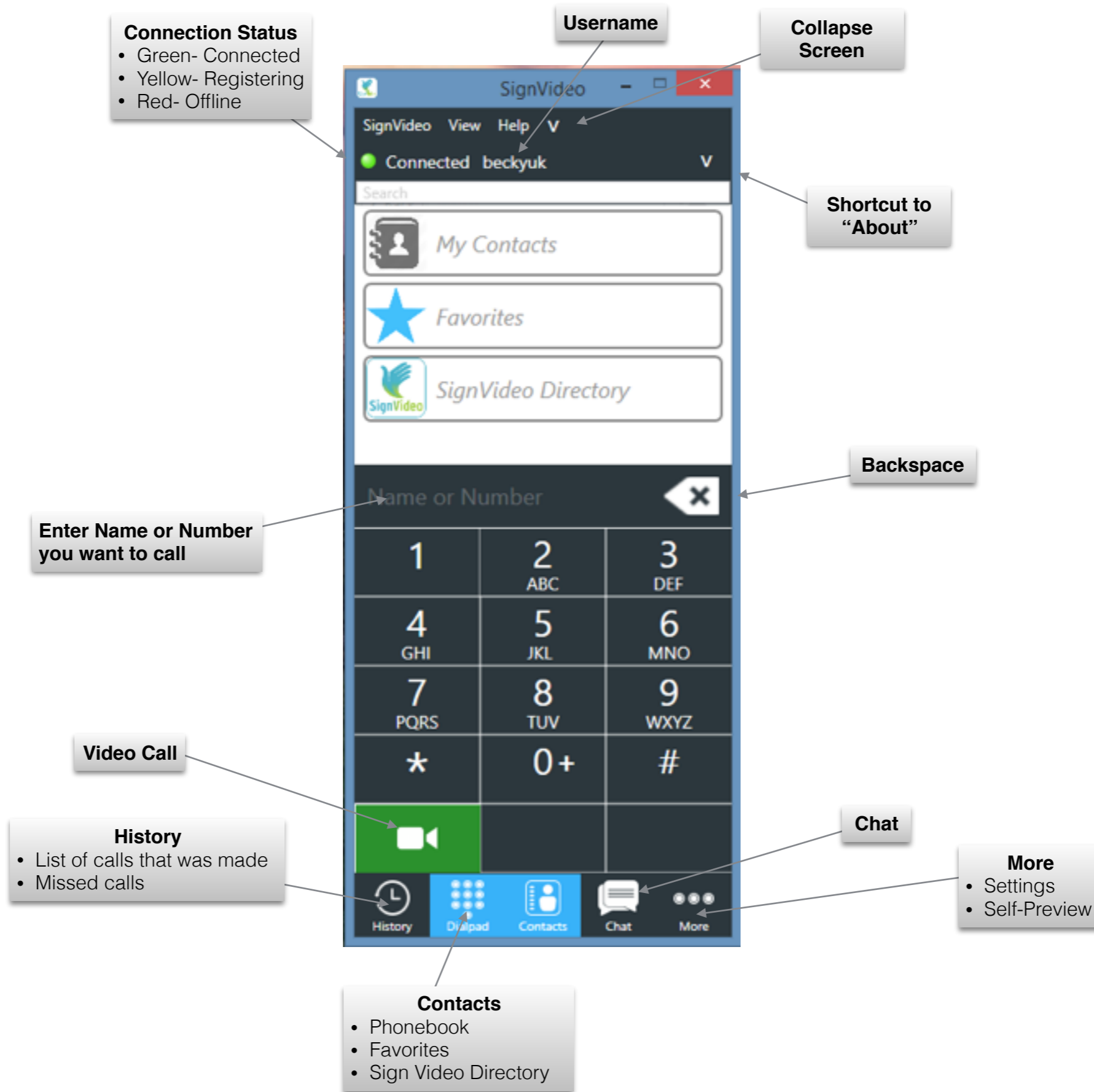
Auto-Login

If you forget your password, click 'Forgot Password'

## Tips

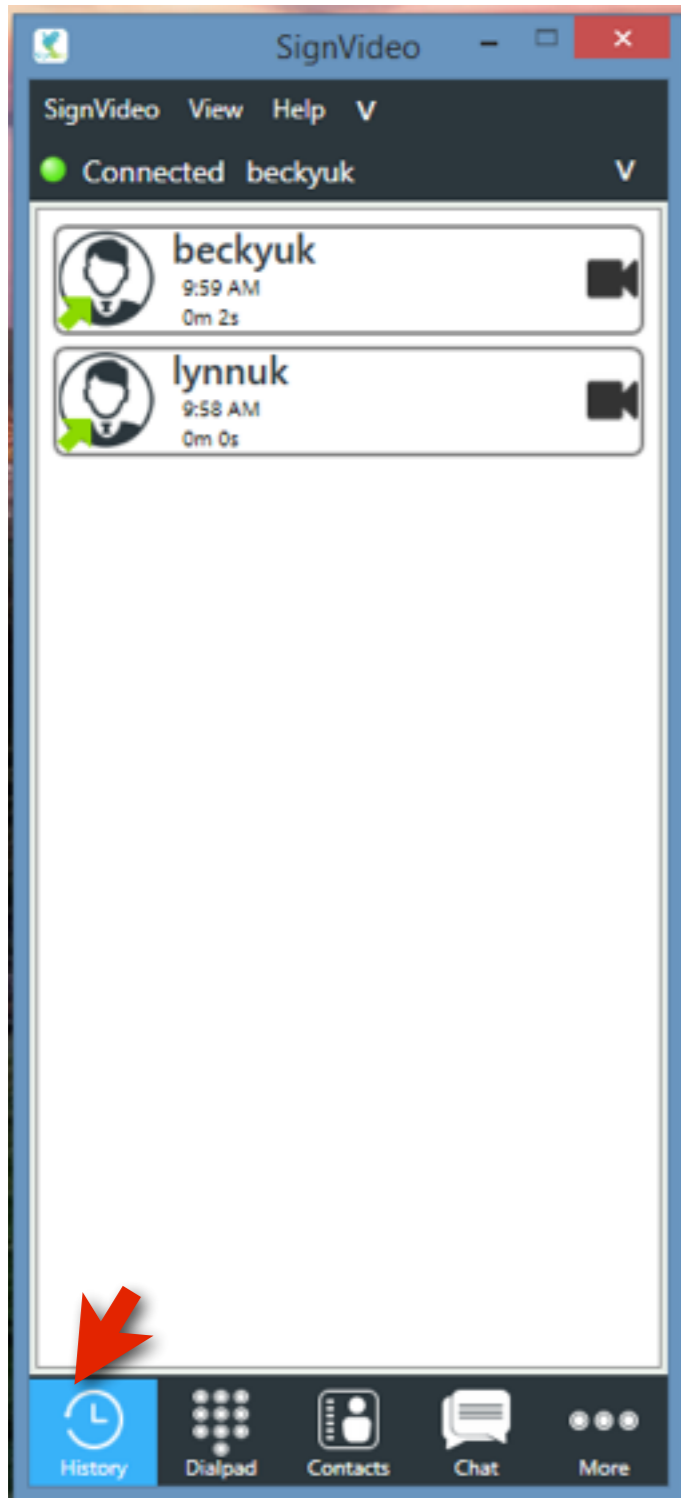
- Username and Password are case sensitive.

# Interface



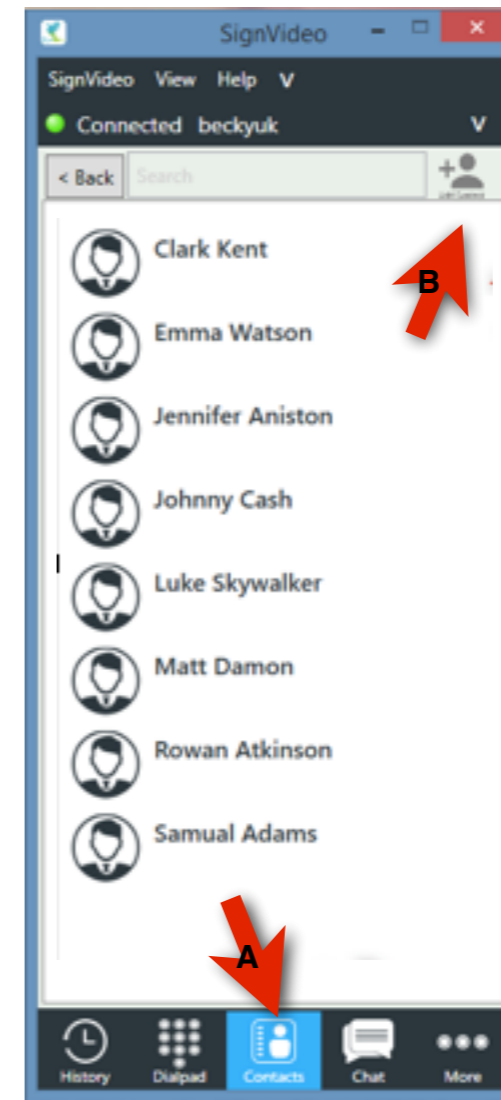
# Call History

Tap on **HISTORY** tab. You will see all of your phone calls that you have made, received, or a missed call. Click on a person's name on the list you want to call back.



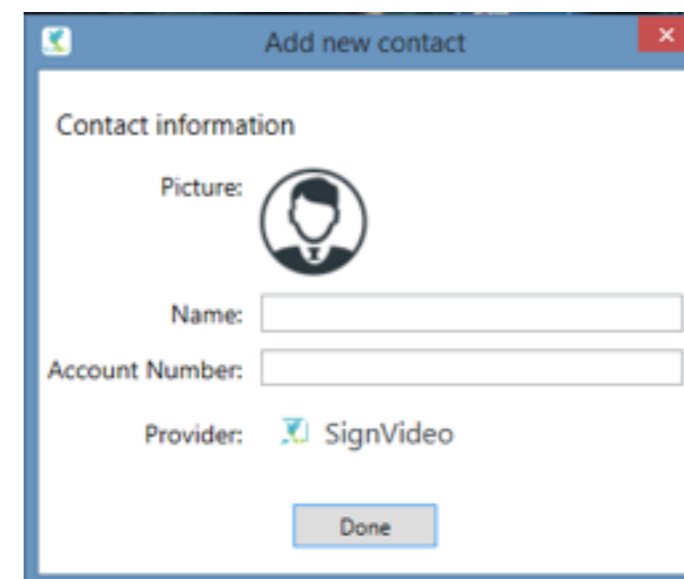
# Add a Contact

**B.** To add a contact, Click on add + icon on upper right corner of the application.



**A.** Click on **Contacts** tab. You will see your contact list.

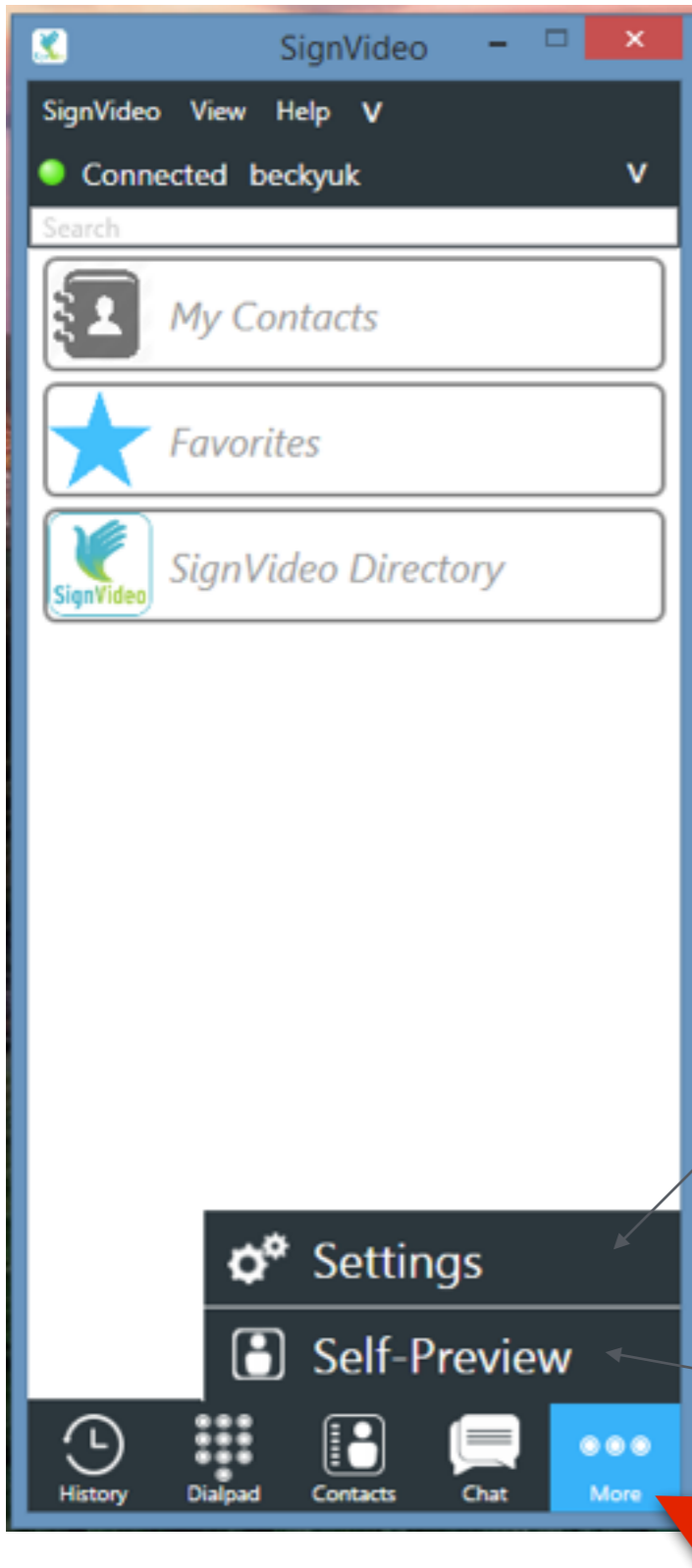
**Tip:** If you click on avatar on the center left, you can customize the contact's image!



**C.** Fill out all required fields. Once done, click **DONE** to save. To cancel, click "X" icon.

# More

Tap **More** as shown to view additional options



## Settings

### General

- Start on boot
- Auto Answer Call
- Mute Speaker
- Mute Microphone
- Show Self-View
- High Contrast
- Mute Video
- Country Code

### Audio/Video

- Max Video Resolution
- Select Camera
- Select Microphone
- Select Speaker

### Summary

- View TSS
- Send TSS
- Show Advanced Settings

### Account

- Username
- Domain

## Self-Preview

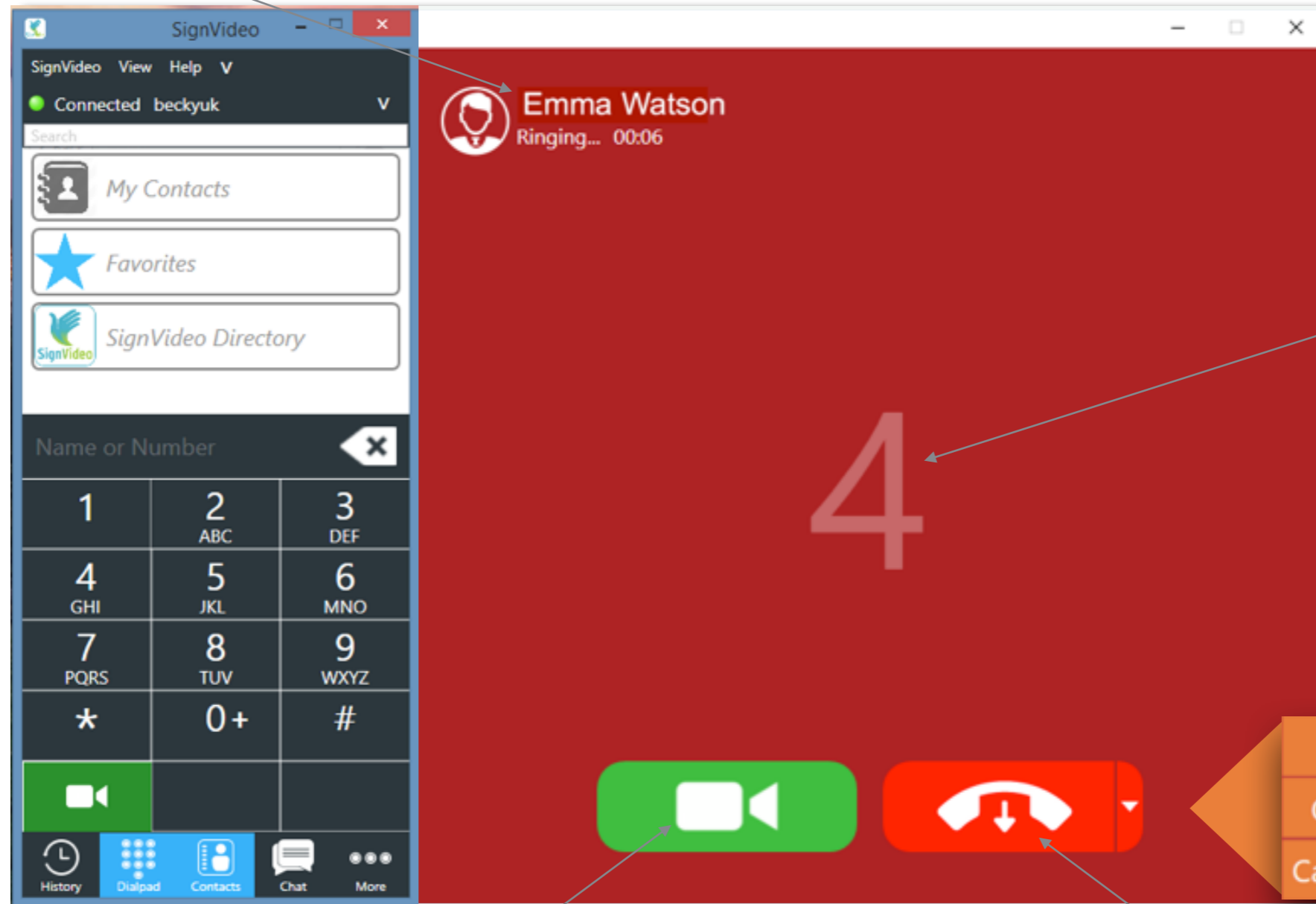
- Enable/Disable Self Preview

### Tips

- Be sure to click **SAVE & CLOSE** after making some changes

# Incoming Call

Username or phone number of a person that is calling you



Ringling Indicator

Call Decline with Message Options

- I'm in a meeting.
- Can't talk now. What's up?
- Can't talk now. Call me later

Tap **Accept Video** to accept incoming call

Tap **Reject** to decline incoming Call

# Live Call

Secure mode indicator

## TOUCH TONE / DTMF\*

Click on icon as shown. You will see key pad displayed for you to do the number entry. For example, press 1 for English or press 2 for Spanish or entering your order number or credit card number via automated system. \*Dual Tone Multi Frequency.

## Call Pause

Click Call Pause to temporary halt Video and Audio. Click again to resume.

Expand/Collapse Dialpad Screen

## Video Privacy

Click to enable/disable privacy screen.

Call Strength Indicator

## Microphone

Click microphone to mute/un-mute the microphone.

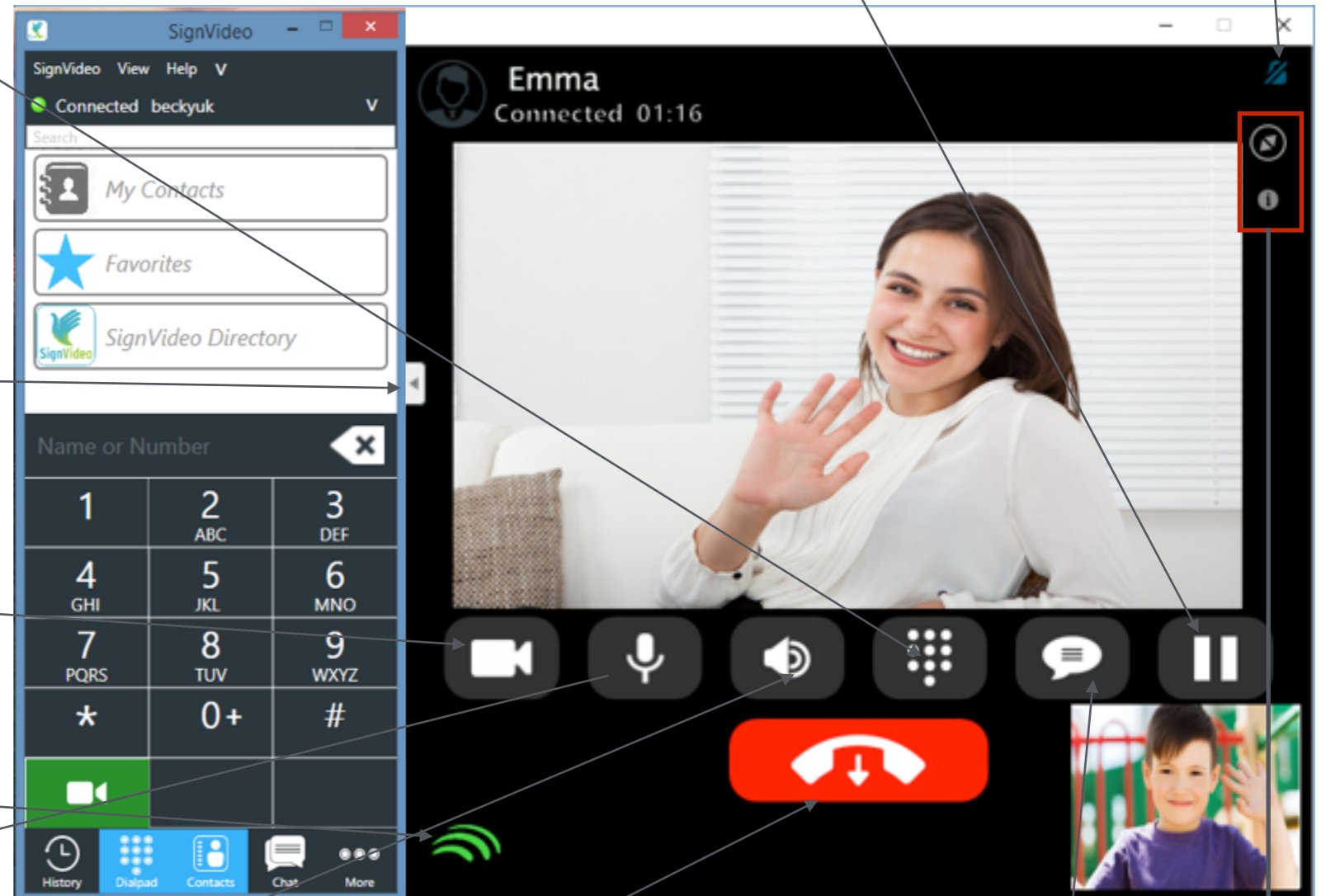
## Speaker

Click speaker to enable/disable the speaker.

Click 'End Call' to terminate the call

Chat

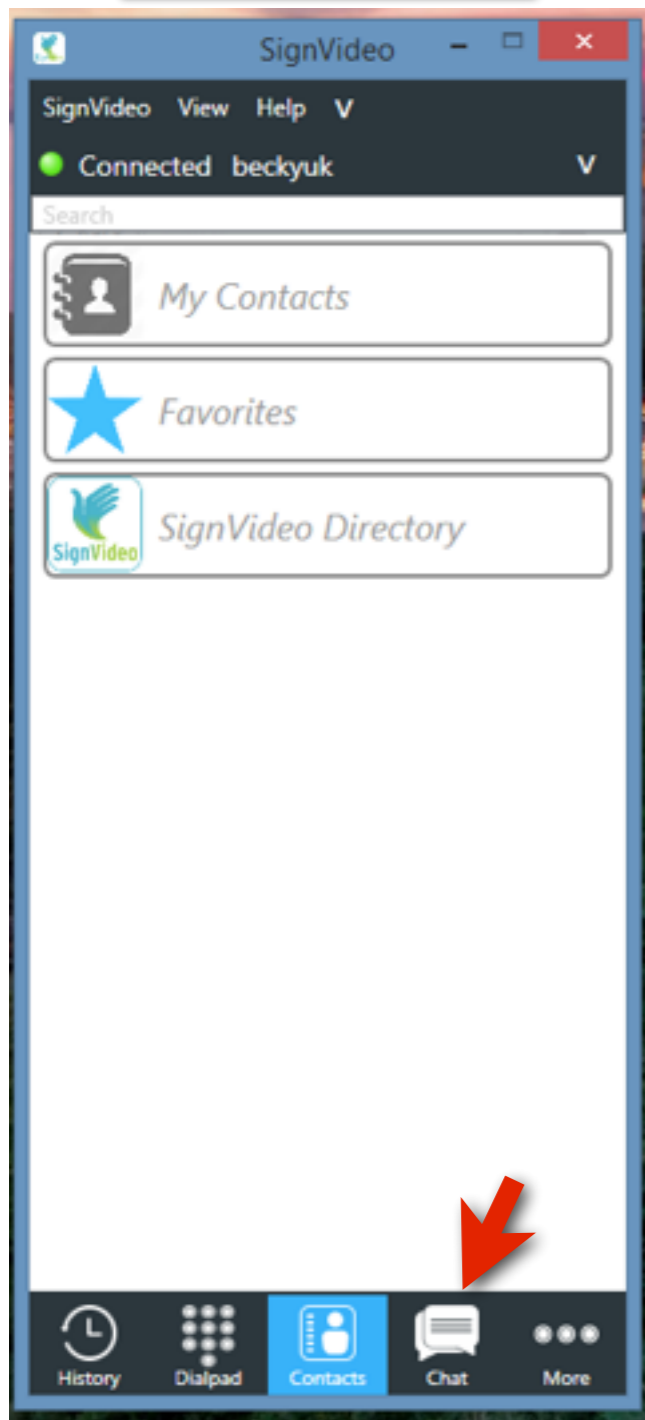
• Full Screen  
• Call information






# Simple Chat (Can be done in or out of call)

Tap **Chat**, You will see a message box window appears on your screen.

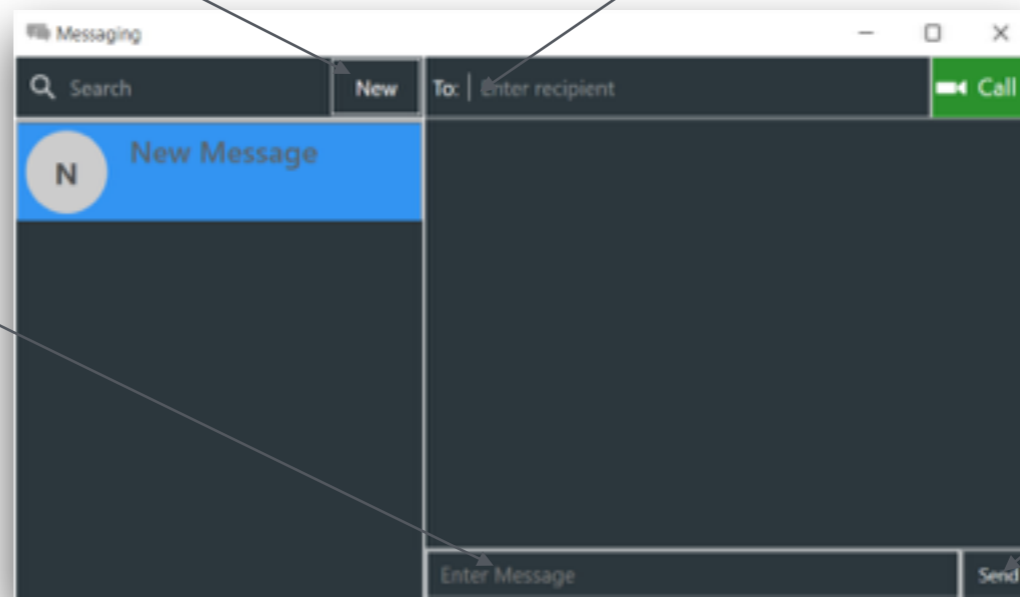


**Note:** If you see  That means you have unread message

## Send Message To Someone New

**A.** To send new message to someone new, Click **New**

**B.** Enter the person's PUC Username or Phone Number



**C.** Type in your messages in this field

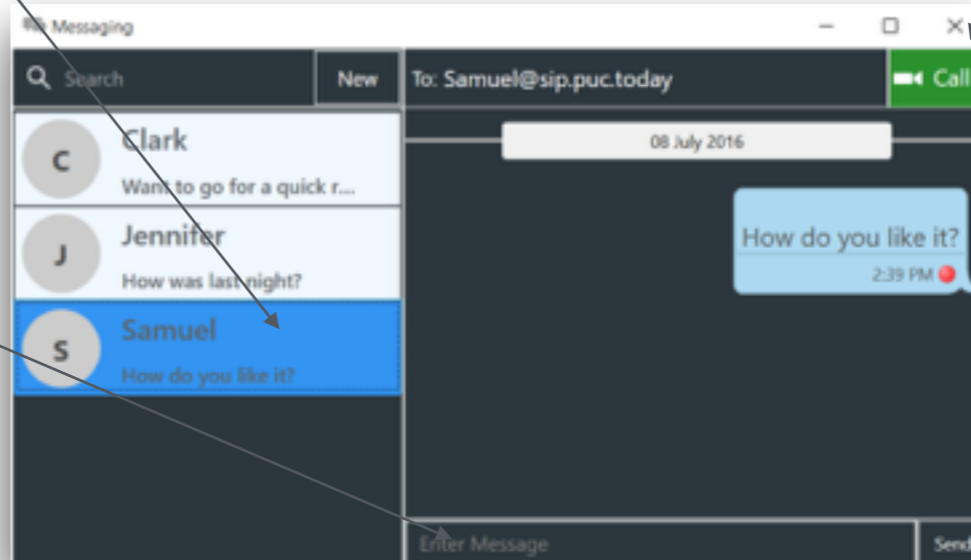
**D.** Click **Send** to share your message

---

## Send Message To Someone On Your List

**A.** Select the person you would like to send message to

**D.** Click on this icon to make Video Call to this specific person



**B.** Type in your messages in this field

**C.** Click **Send** to share your message