



Quick Guide
Sign Video
Mac

Log In

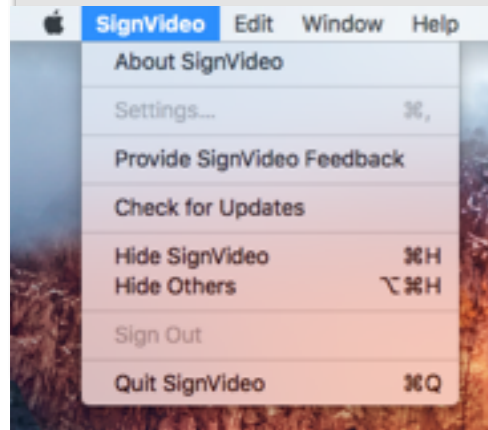
Instructions

1. Enter your Username
2. Enter your Password
3. Click Login to start using !

Notes:

Go to drop list menu and look for **SignVideo > Check for updates**

This will notify the user if the current version is up to date

A screenshot of the SignVideo Login window. The window title is 'SignVideo Login'. It features the SignVideo logo at the top, which includes a hand icon and the text 'SignVideo COMMUNICATING EQUALITY'. Below the logo, there is a 'Select Provider' dropdown menu with 'SignVideo' selected. Underneath are two input fields: 'Username' and 'Password'. A blue 'Login' button is positioned below the password field. At the bottom, there is an 'Auto-Login' checkbox and a 'Forgot Password' link. Several callout boxes with arrows point to these elements: 'Provider Name' points to the dropdown menu; 'Enter your Username in this field' points to the Username input field; 'Enter your Password in this field' points to the Password input field; 'Click Login to start using your APP!' points to the Login button; 'Auto-Login' points to the checkbox; and 'If you forget your password, click 'Forgot Password'' points to the link.

Provider Name

Enter your Username in this field

Enter your Password in this field

Click Login to start using your APP!

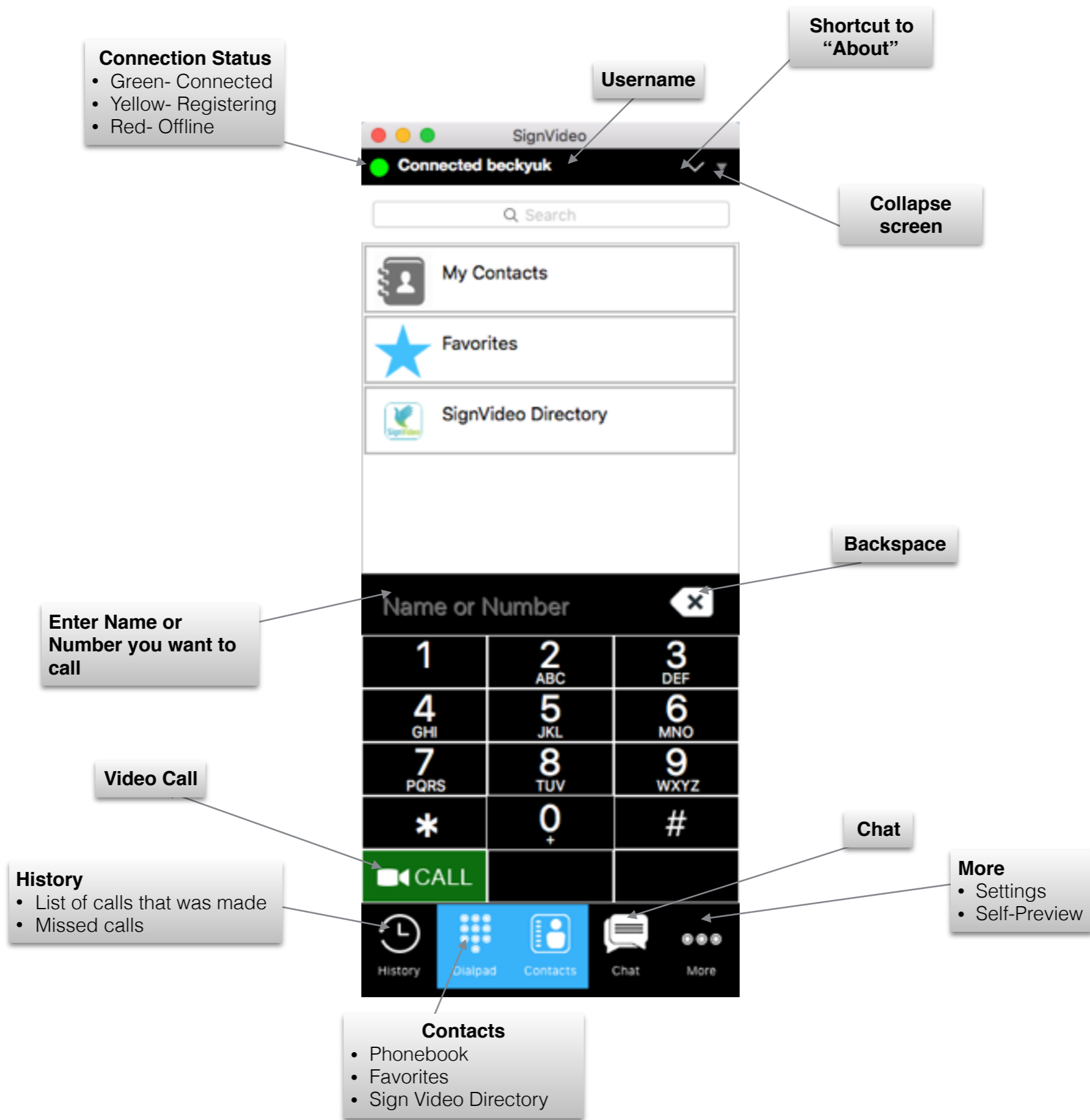
Auto-Login

If you forget your password, click 'Forgot Password'

Tips

- Username and Password are case sensitive.

Interface



Call History

Tap on **HISTORY** tab. You will see all of your phone calls that you have made, received, or a missed call. Click on a person's name on the list you want to call back.



Add a Contact

B. To add a contact, Click on add + icon on upper right corner of the application.

A. Click on **Contacts** tab. You will see your contact list.



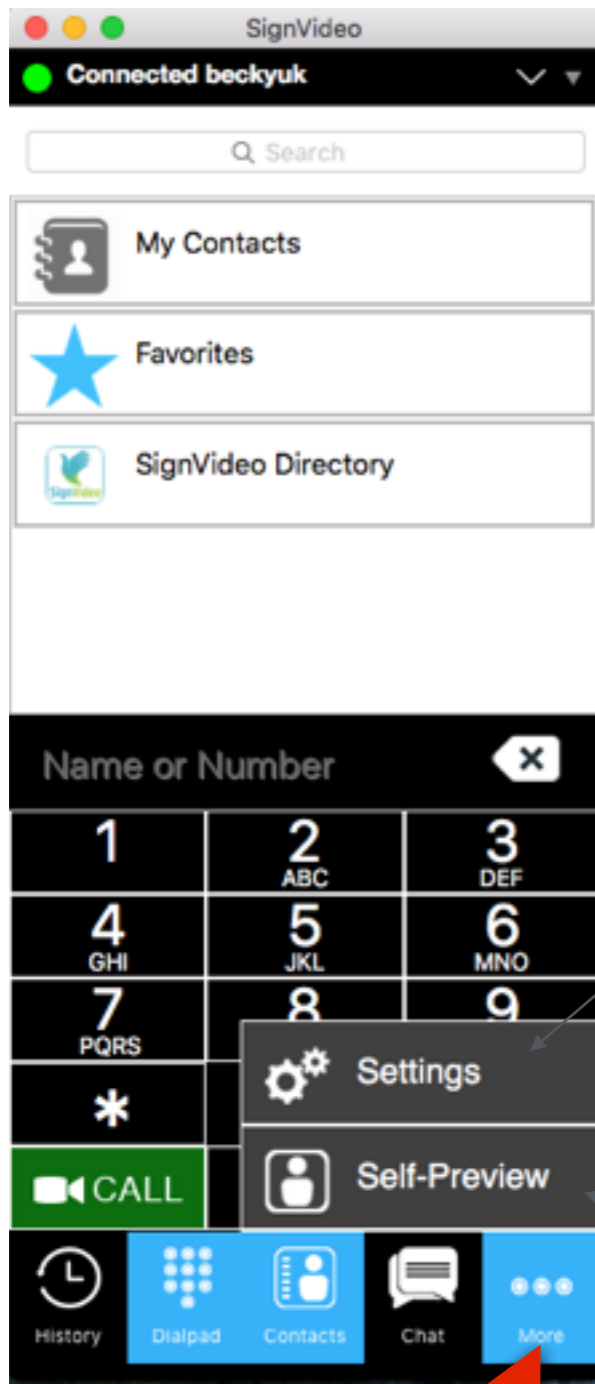
Tip: If you click on avatar on the left, you can customize the contact's image!

C. Fill out all required fields. Once done, click **DONE** to save.

A screenshot of the 'Add Contact' form in the SignVideo app. The form has a header 'Add Contact' and a back arrow. Below that is a search bar and a '+ Add Contact' icon. The form contains the following fields: 'Name: Enter name', 'Number: Enter account exp: peter_3', and 'Provider: SignVideo'. There is also a 'Favorite' checkbox. At the bottom, there are 'Cancel' and 'Done' buttons. The 'Done' button is highlighted with a red box.

More

Tap **More** as shown to view additional options



Settings

General <ul style="list-style-type: none">• Start on boot• Auto Answer Call• Mute Speaker• Mute Microphone• Show Self-View• High Contrast• Mute Video• Country Code	Audio/Video <ul style="list-style-type: none">• Max Video Resolution• Select Camera• Select Microphone• Select Speaker	Summary <ul style="list-style-type: none">• View TSS• Send TSS• Show Advanced Settings	Account <ul style="list-style-type: none">• Username• Domain
---	--	---	--

Self-Preview

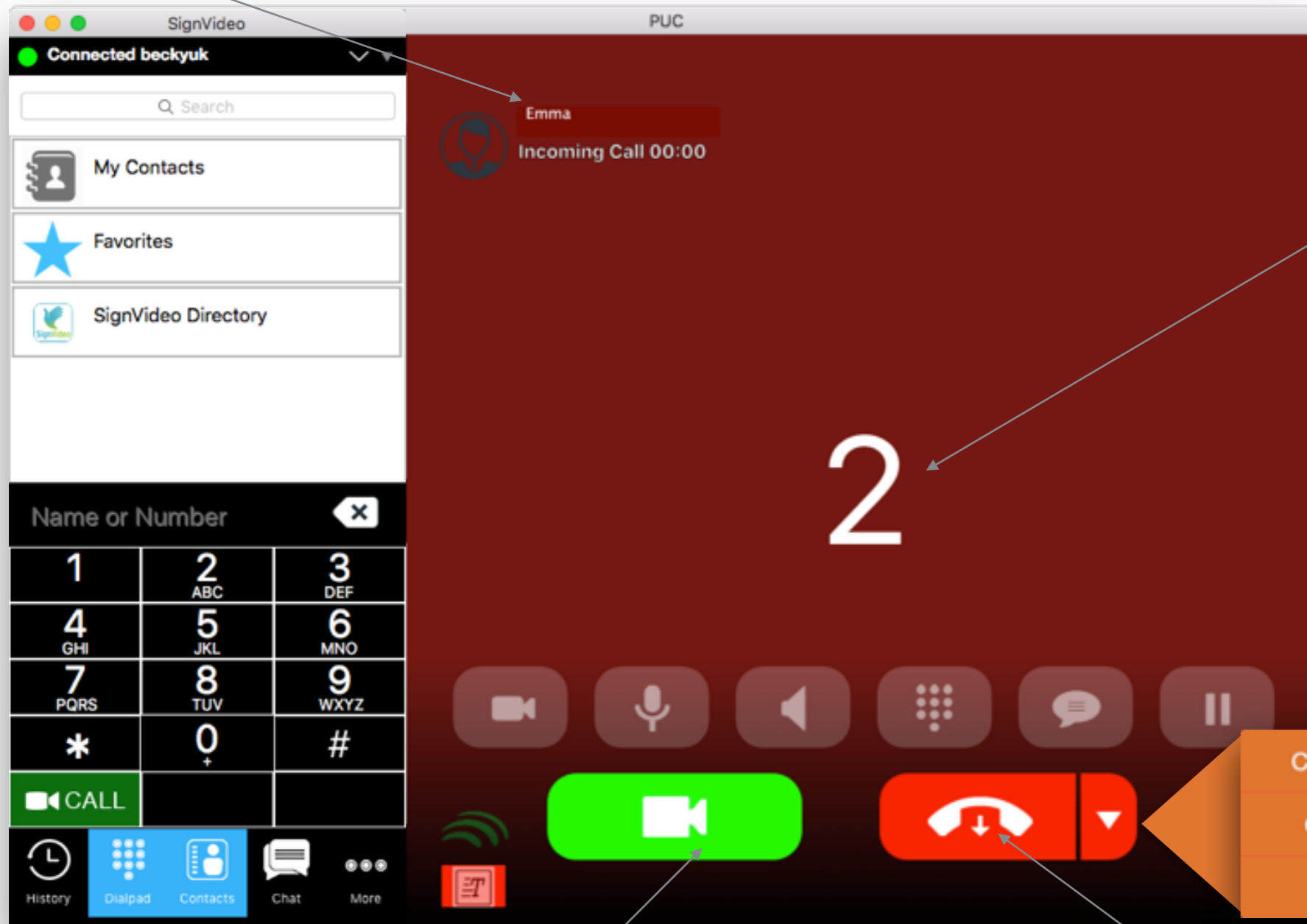
- Enable/Disable Self Preview

Tips

- Be sure to click **SAVE & CLOSE** after making some changes

Incoming Call

Username or phone number of a person that is calling you



Ringling Count Indicator

Call Decline with Message Options

Tap **Accept Video** to accept incoming call

Tap **Reject** to decline incoming Call

Live Call

Secure Mode Indicator

Call Pause
Click Call Pause to temporary halt Video and Audio. Click again to resume.

TOUCH TONE / DTMF*
Click on icon as shown. You will see key pad displayed for you to do the number entry. For example, press 1 for English or press 2 for Spanish or entering your order number or credit card number via automated system.
*Dual Tone Multi Frequency.

Expand/Collapse Dialpad Screen

Video Privacy
Click to enable/disable privacy screen.

Call Strength Indicator

Microphone
Click microphone to mute/un-mute the microphone.

Speaker
Click speaker to enable/disable the speaker.

Click **'End Call'** to terminate the call

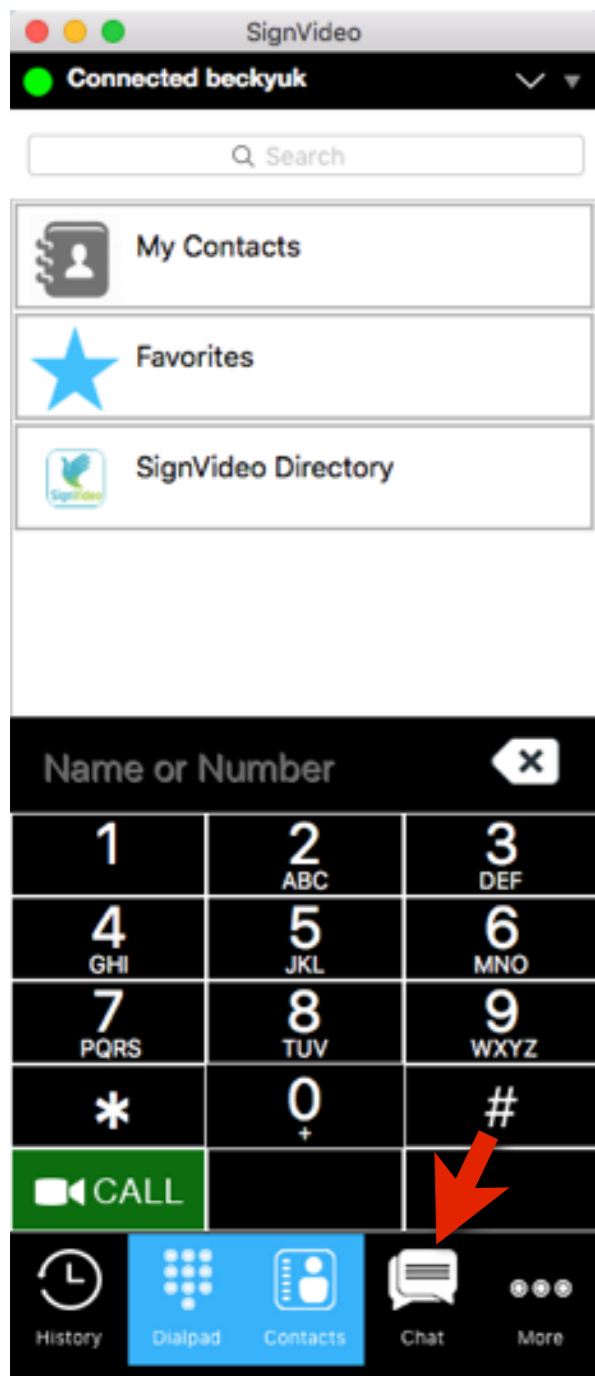
Chat


Call info



Simple Chat (Can be done in or out of call)

Tap **Chat**, You will see a message box window appears on your screen.

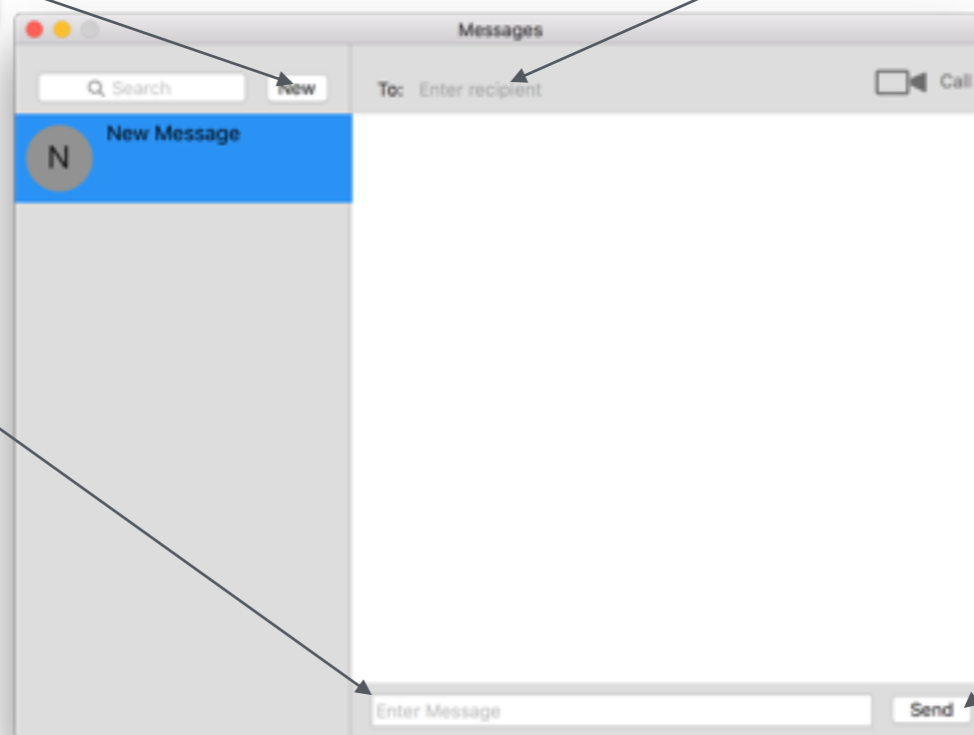


Note: If you see  That means you have unread message

Send Message To Someone New

A. To send new message to someone new, Click **New**

B. Enter the person's Username or Phone Number



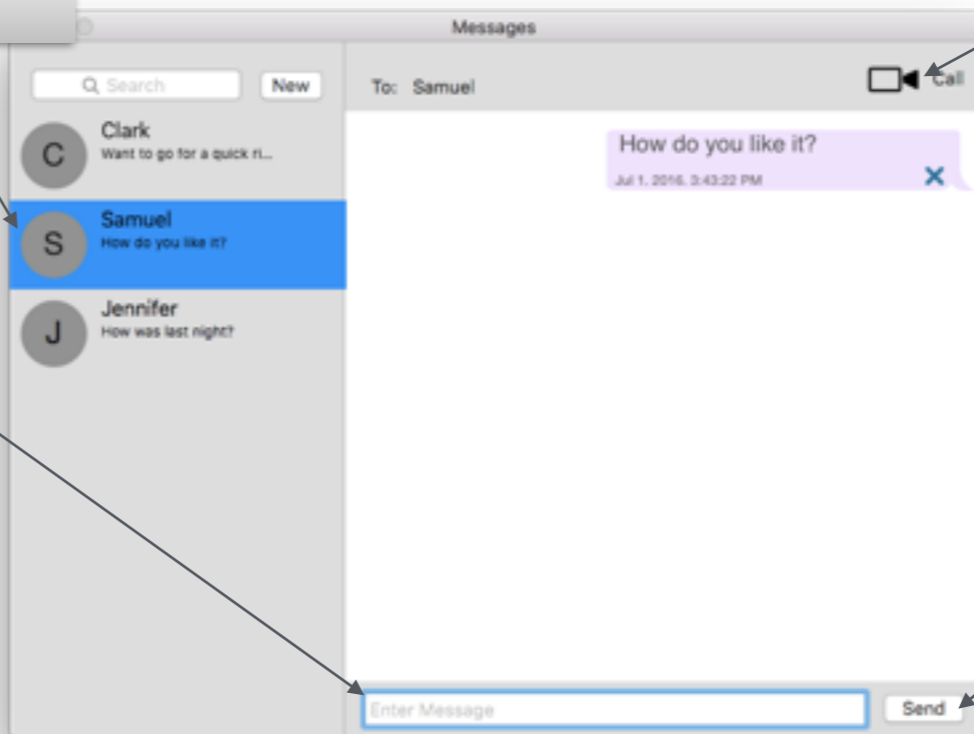
C. Type in your messages in this field

D. Click **Send** to share your message

Send Message To Someone On Your List

A. Select the person you would like to send message to

D. Click on this icon to make Video Call to this specific person



B. Type in your messages in this field

C. Click **Send** to share your message